

COMPETITIONS

➔ Delivering high-quality competitions and experiences

STRATEGIC GOAL

Deliver quality competitions through improvements in administration, communication and service satisfaction while supporting referees, coaches and administrators.

STRATEGIC PRIORITIES

- ✓ Effective competition delivery
- ✓ Referee development and retention
- ✓ Coach, club and volunteer support

KEY INITIATIVES TO 2030

- ➔ Improve competition administration systems
- ➔ Enhance communication with clubs and participants
- ➔ Improve referee appointment processes
- ➔ Review and refine competition structures
- ➔ Implement competition improvement pilots
- ➔ Increase consistency in match day operations
- ➔ Support volunteer administrators and club officials
- ➔ Improve digital systems and competition information
- ➔ Monitor participant satisfaction and feedback
- ➔ Deliver initiatives to improve match environment and behaviours



SUCCESS MEASURES

75%

competition **satisfaction rate**



NPL review
evaluation
outcomes

95%

of promotion and
relegation matches covered
by **appointed referees**



Referee pilot
implementation



Earlier referee
appointment
communication
timelines